

WMPeople:

- **Risk Manager as part of** our Strategy, Direction & Assurance team
- A Risk Manager is responsible for supporting the force in identifying and managing risks and issues
- Risk management maximises the likelihood of achieving what we want to in the face of different factors

I'm responsible for...

Risk management, primarily within the Local Policing, Crime, Force Contact portfolios. However, in the interim I will be covering risk management for all portfolios.

I mainly support the force with the identification and management of threat-based risks and issues. This means supporting the force to think ahead for any uncertainties that could affect our ability to achieve our core service delivery, vision, values, strategies or objectives. I also help leaders to manage them appropriately in line with our risk appetites, process and policy.

I joined up...

After a number of years in the private sector working in finance. I was finding myself feeling undervalued, not being challenged enough and stressed on a daily basis. I was encouraged to apply for the post of Intelligence Indexer for CTU by my family and I joined WMP in 2008 and have never looked back since.

The department is...

Really diverse and is a real mix of business areas, roles and expertise.

When you look at Strategy, Delivery and Assurance as a whole only then can you gauge and appreciate the breadth and variety of the engagement with the force and the service offering the department provides.

Risk is really fortunate to be in the department as we have so many sources of information to feed potential risk and issue identification from.

I got here...

My previous role in policy was subject to a force restructure change and was ultimately disbanded. This meant that I was at risk and had to apply and interview for other roles in the department.

I was 100 per cent focussed on a role in my comfort zone of policy but thought it would be prudent to nominate a back-up role of Risk Manager. I interviewed for the roles not expecting any outcome for risk and to my surprise I was the successful candidate for both.

Whilst it was a difficult decision for me to leave an area of business I liked and had spent years developing in WMP I am glad I took on the new challenge and all the new learning and personal development it has given me

My typical day...

My day usually starts much like most of us with a large cup of coffee whilst reading and responding to new emails. As a Risk Manager I will also review and action new risk submissions and any updates to the risk hub on SharePoint.

To support WMP to proactively identify and manage risk I will look at horizon scanning, so news reports, policing insight articles and current affairs to see if any articles may be of interest to the force in terms of risk and issue identification.

The remainder of the day is filled with risk presentation delivery, meetings, risk report writing and tasks to continue our journey to create a positive and engaged risk culture in the force.

My most memorable moment...

I am proud that I have recently completed and passed the Level 5 Institute of Risk Management International Certificate in Enterprise Risk Management (ERM). This is a globally recognised professional certification and the qualification is considered industry standard in ERM. It's something I thought I would never get through being new to risk management and all whilst juggling innovating risk management in WMP, my daily work demand and then my home demand with two young children.

The worst part of the job...

Seeing issues and risks which could have been prevented or managed materialise and negatively affect the force – one of the worst things the Risk Team can hear is “we knew about this years ago” or “we could have told you that would happen”.

The best part of the job...

One of the best parts of the job to date has been to innovate and redesign risk management in WMP. After months of work on designing and creating the new SharePoint, risk management framework and processes, it is wonderful to now see how far we have come since I joined and risk management being understood and engaged with in WMP at all levels of organisation.

If I didn't do this I'd...

No doubt I would still be in front of a screen creating gaming content in between spending time with my fiancé, two children and family.